

BANK LIKE HOME

Manage your financial affairs within South Africa with seamless and borderless banking solutions that help you bank like home. Handle your day-to-day banking, savings, investments, loans and forex with our range of non-resident and international bank accounts.

For 2021, you can expect a slight inflation related-increase to some of your account fees, but we have once again kept this increase to a minimum. 2020 may have been filled with changes and challenges, but we have worked extra hard to continue protecting your financial future and meeting your needs.

NON-RESIDENTS TRANSACTION FEES

R496
R22
R6
R40

SHARE RELATED TRANSACTIONS (BROKERS SUPPORT)		
Dematerialisation of shares by investor services	R347	
Urgent dematerialisation	R1 387	
Rematerialisation of shares by investor services	R771	
Dividends paid through Standard Bank nominees	Min R115 or 0.45%. No max	
Claiming dividends on your behalf - per company	Min R115 or 0.45%. Max R694	
Changes in share details for example, changes of name, capital re- organization and/or company take-overs where new share certificates needed or old surrendered	R288	
Investor Services	R64	
Depository fee: Equities (STRATE) depending on type	R64	
Per on market transaction	R64	
Per off market	R64	
Per account transfer	R64	
Per portfolio transfer	R64	
Monthly fee to maintain scrip accounts at investor services	R64	

EXCHANGE CONTROL APPLICATIONS	
Mail applications	R427 per hour or part thereof. Min R1 092. Max R8 320
Electronic applications	R427. Min R1 456. Max R8 216
Renewals	R1092
Handling fee inheritance by non-resident/emigrant to cover cost of documents, wills, distribution lists	R240
Handling fee for exemption from regulation 3 (i) (f) applications (Control of lending of funds to non-residence and affected persons)	R427 per hour or part thereof. Min R1 456. Max R8 320

OUTWARD INTERNATIONAL PAYMENTS (PAYMENTS TEAM)		
Outward International Payments (excl. travel related transactions) sent to parties outside the Common Monetary Area (Lesotho, Namibia and eSwatini) - Foreign currency and rand	0.535%. Min R178,57. Max R762,41	
Plus communication fee	R129,39	
Shared incentive payments	Min R252. Max R570	

ELECTRONIC INTERBANK PAYMENTS (CLEARED FUNDS)		
Personal customers – SWIFT	0.30%. Min R312. Max R1 560	
Personal customers – ACB	0.30%. Min R312. Max R1 560	
Business customers – SWIFT	R505 + 0.26% (Max: R10 000)	
Business customers – ACB	R505.00 + 0.26% (Max: R10 000)	

BANK YOUR WAY, ANYTIME

Embrace the benefits of self-service banking to conveniently manage your account wherever you are. Use our digital banking platforms to view statements, make payments, manage your card and much more.

Visit www.standardbank.co.za to access online banking or dial *120*2345# for cellphone banking.

Alternatively, download our Banking App





EXPLORE OTHER WAYS TO PAY

When you don't have cash or card on hand or simply need to take extra precaution when paying for items, use any of our other value-added products to pay online or instore quickly and easily.

SnapScan



An innovative app that lets you pay for goods with your smartphone. Simply download SnapScan, link your Standard Bank Card and pay in one easy and safe snap of the QR code.

Tap to Pay™



Stay safe and use your Mastercard® contactless card from Standard Bank to pay for items worth R500 or less without swiping or entering your pin.

Masterpass®



The digital wallet that enables you make online payments from one secure location. Masterpass works on your smartphone, laptop or desktop device

Instant Money™



Receive, store, spend and send money from your cellphone without the need for a bank account.

CONTACT US

General customer enquiries

South Africa: **0860 123 000** International: **+27 11 299 4701**

Or visit your nearest branch

Dedicated Email: information@standardbank.co.za

Internet Banking: www.standardbank.co.za

Cellphone Banking: *120*2345#

UCount Rewards: **0860 UCOUNT (82 68 68)**

enquiries@UCount.co.za

Lost or stolen cards

South Africa: **0800 020 600**International: **+27 11 299 4114**

Fraud

South Africa: **0800 222 050**International: **+27 11 641 6114**

Disclaimer

Our products and services, and the terms under which they are offered, may change. We will inform you within a reasonable time of these changes. It is in your interest to read your contract carefully. If you have any questions or need more information, please contact your branch. Standard Bank subscribes to the Code of Banking Practice. Please ask your branch for details.



Standard Bank supports the Ombudsman for Banking Services Sharecall number 0860 800 900



^{*}Ts&Cs apply.